



What to expect at your first appointment

In order to serve you the best we know how, please fill out and bring with you to your appointment, the forms listed below. If you have any questions, please call our office or we will be happy to assist you when you arrive.

- Patient registration
- Insurance information
- Health and dental history information
- Financial policy
- HIPAA acknowledgement

At your first appointment, we reserve 2 hours and will complete the following:

- Gather clinical records to include review of medical/dental history, blood pressure and any medicine ramifications
- Necessary radiographs (X-rays)
- Intra oral photographs and study models
- Soft tissue exam to determine what type of cleaning you will need
- Complete comprehensive head, neck and intra oral exam

We will then schedule you for a *complimentary* consultation. Our treatment coordinator will discuss examination findings in detail, including your options for treatment, the cost for treatment, timing, and financial arrangements in relation to any benefits you may have as well as answer any questions.

We ask for your cooperation in making and keeping all appointments. As a courtesy to other patients and our dental team, we request 2 business days advance notice if you need to cancel or reschedule an appointment.

We are here to assist you in every way possible, so please make your questions and concerns known to us. Our team's goal is to ensure that you have an outstanding experience.

Thank you and we look forward to seeing you soon!

Steven J. Urbach, DDS, MAGD, P.S. & Elizabeth Hall, DDS